## JSC TRANSMĖJA

## QUALITY, ENVIRONMENTAL PROTECTION, EMPLOYEE HEALTH AND SAFETY AND FOOD SAFETY POLICY

## 09/07/2024

Employees of JSC "Transmėja" undertake to strictly carry out the activities of the company: to implement high service quality standards, impeccable customer service, to ensure food safety requirements, to apply modern technologies, to implement greener solutions, to develop the motivated team of professionals, to take care of health and safety of employees, to take prompt and reasoned solutions to any problems. This allows to guarantee the high-quality services of road cargo transport in Europe as well as to stay an attractive employer in the field of logistics.

While improving the quality in company management and services provision processes, wishing to ensure successful and well-directed development, stable and competitive situation in the market, we hereby undertake:

- to carry out the activities in accordance with the legislation and other requirements of the Republic of Lithuania regulating the relevant business which company assumes obligation to execute in order to comply with LST EN ISO 9001:2015, LST EN ISO 14001:2015, LST EN ISO 45001:2018 standards and HACCP methodology requirements;
- to permanently improve suitability, adequacy and effectiveness of the integrated management system, taking account of the activity results and the feedback from customers, partners and employees;
- > to ensure safety requirements for the transported food products;
- ➤ to protect environment by preventing or reducing any negative impact on the environment, to increase the environmental protection efficiency;
- to rationally use energy and natural resources, to introduce innovations and to seek solutions for improvement of the service provision quality;
- > to permanently improve relationship with the partners, subcontractors and suppliers;
- to encourage further training for the employees, to develop responsibility of the employees related to environmental protection, necessity to ensure food safety, to pursue pollution prevention, while carrying out the activities in a safe and responsible manner;
- to guarantee safe and healthy work environment to the employees by providing the safety measures necessary for work and by estimating the work ergonomics, to assist the employee in understanding his/ her own responsibility in preserving his/ her own health and safety and that of other people, to organise trainings of the employees on the topic of safety (including the trainings on first aid), to implement accident and incident preventive measures.
- To ensure an opportunity for the employees' representatives (Works Council) to exercise the functions related to informing and consulting of the employees, to act on the issues related to exercise and defence of social, economic rights and interests.